



Cookies Policy

We use cookies to make our website work properly, improve your experience and understand how our website is used. You can control which non-essential cookies we use through our cookie banner and browser settings.

This Cookies Policy explains how YourHomes uses cookies and similar technologies when you visit our website <https://yourhomes.co.uk>.

This policy should be read alongside our Privacy Policy and is written in accordance with the UK General Data Protection Regulation (UK GDPR) and the Privacy and Electronic Communications Regulations (PECR).

Who We Are

YourHomes is a lettings and property management agent.

- Registered name: Santos Homes Limited (Trading as YourHomes)
- Company number: 16348403
- Registered Office: The Hub, Fowler Avenue, Farnborough Business Park, Farnborough, Hampshire, England, GU14 7JF
- Telephone: 01252 224599
- Email: lettings@yourhomes.co.uk
- ICO registration number: ZB884423

What Are Cookies?

Cookies are small text files placed on your device when you visit our website. They help the site function properly and improve your experience by remembering your preferences and how you interact with the website.

Cookies also help us understand how visitors use our website, such as which pages are visited most often. This allows us to improve functionality, content and overall usability. Cookies do not give us access to your device or personal information other than data you choose to provide. Any information collected through cookies is used in accordance with our Privacy Policy.

Non-essential cookies are only used with your consent, which you can give, refuse or manage at any time through our cookie banner. Strictly necessary cookies are required for the website to function and do not require consent. You can also control or delete cookies through your browser settings.

Types of Cookies We Use

We use the following categories of cookies on our website:

Strictly Necessary Cookies

These cookies are essential for the operation of our website. They enable core functionality such as page navigation, security and form submissions. Without these cookies, the website cannot function properly.



Analytics Cookies

Analytics cookies allow us to gather information about how visitors use our website, such as which pages are visited most often and how users navigate the site. This helps us improve website performance and usability.

Functionality Cookies

Functionality cookies enable additional features such as personalisation and remembering your preferences.

Targeting Cookies

Targeting cookies help us understand how often visitors use our website and which pages or links are accessed. This information may be used to make our website and any advertising more relevant. Some information may be shared with third parties.

We do not currently use targeting or advertising cookies. If this changes, we will update this policy and request your consent.

Third-Party Cookies

Some cookies may be placed by third parties who provide services to us such as analytics providers. These cookies operate in the same way as analytics or functionality cookies.

Session and Persistent Cookies

Any of the above cookies may be either:

- Session cookies which are temporary and deleted when you close your browser; or
- Persistent cookies which remain on your device for a set period or until deleted.

Lawful Basis for Using Cookies

We use cookies in accordance with UK data protection and electronic communications laws:

- Strictly necessary cookies are used where they are essential for the operation of our website. These cookies do not require consent.
- All other cookies (functional, analytical and marketing) are only used where you have provided your consent.

You can withdraw or change your consent at any time.

Third-Party Cookies

Some cookies may be placed by third-party services that appear on our website such as analytics providers or embedded content.

We do not control these cookies directly. Please refer to the relevant third party's privacy and cookies policies for further information.



Cookie Consent and Control

When you first visit our website, you will be presented with a cookie banner allowing you to:

- Accept all cookies
- Reject non-essential cookies
- Manage your cookie preferences

Non-essential cookies will only be placed on your device once you have given your consent.

You can also control or delete cookies through your browser settings. Please note that disabling certain cookies may affect how the website functions.

Further guidance on managing cookies is available at www.allaboutcookies.org.

Updates to This Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in law or how we use cookies. The latest version will always be available on our website.

Last updated: March 2026